

**Annexure C****Investor Complaints Data - Trans Scan Securities Pvt. Ltd.****31 MARCH 2022**

| SN | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved   | Pending at the end of the month |                                | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|------------|---------------------------------|--------------------------------|------------------------------------|
|    |                         |                                     |                           |               |            | Pending for less than 3 months  | Pending for more than 3 months |                                    |
| 1  | Directly from Investors | NIL                                 | NIL                       | NIL           | NIL        | NIL                             |                                | NIL                                |
| 2  | SEBI (SCORES)           | NIL                                 | NIL                       | NIL           | NIL        | NIL                             |                                | NIL                                |
| 3  | Depositories            | NIL                                 | NIL                       | NIL           | NIL        | NIL                             |                                | NIL                                |
| 4  | Other Sources           | NIL                                 | NIL                       | NIL           | NIL        | NIL                             |                                | NIL                                |
| 5  | <b>Grand Total</b>      | <b>NIL</b>                          | <b>NIL</b>                | <b>NIL</b>    | <b>NIL</b> | <b>NIL</b>                      |                                | <b>NIL</b>                         |

**Trend of monthly disposal of complaints**

| SN | Month              | Carried forward from previous month | Received   | Resolved   | Pending    |
|----|--------------------|-------------------------------------|------------|------------|------------|
| 1  | April -2021        | NIL                                 | NIL        | NIL        | NIL        |
| 2  | May-2021           | NIL                                 | NIL        | NIL        | NIL        |
| 3  | June-2021          | NIL                                 | NIL        | NIL        | NIL        |
| 4  | July-2021          | NIL                                 | NIL        | NIL        | NIL        |
| 5  | August-2021        | NIL                                 | NIL        | NIL        | NIL        |
| 6  | September-2021     | NIL                                 | NIL        | NIL        | NIL        |
| 7  | October-2021       | NIL                                 | NIL        | NIL        | NIL        |
| 8  | November-2021      | NIL                                 | NIL        | NIL        | NIL        |
| 9  | December-2021      | NIL                                 | NIL        | NIL        | NIL        |
| 10 | January-2022       | NIL                                 | NIL        | NIL        | NIL        |
| 11 | February-2022      | NIL                                 | NIL        | NIL        | NIL        |
| 12 | March-2022         | NIL                                 | NIL        | NIL        | NIL        |
|    | <b>Grand Total</b> | <b>NIL</b>                          | <b>NIL</b> | <b>NIL</b> | <b>NIL</b> |

**Trend of annual disposal of complaints**

| <b>SN</b> | <b>Year</b>        | <b>Carried forward<br/>From previous year</b> | <b>Received<br/>during the<br/>year</b> | <b>Resolved<br/>during the<br/>year</b> | <b>Pending at<br/>the end of the<br/>year</b> |
|-----------|--------------------|-----------------------------------------------|-----------------------------------------|-----------------------------------------|-----------------------------------------------|
| 1         | 2017-18            | NIL                                           | NIL                                     | NIL                                     | NIL                                           |
| 2         | 2018-19            | NIL                                           | NIL                                     | NIL                                     | NIL                                           |
| 3         | 2019-20            | NIL                                           | NIL                                     | NIL                                     | NIL                                           |
| 4         | 2020-21            | NIL                                           | NIL                                     | NIL                                     | NIL                                           |
| 5         | 2021-22            | NIL                                           | NIL                                     | NIL                                     | NIL                                           |
|           | <b>Grand Total</b> | <b>NIL</b>                                    | <b>NIL</b>                              | <b>NIL</b>                              | <b>NIL</b>                                    |